



A N A S S A

Terms and Conditions

1. A non-refundable deposit of 2000.00 Euros is required to confirm your event and secure your preferred date. This amount will be fully credited towards the wedding expenses.
2. All amendments and supplements shall be made in writing. This requirement may only be waived in writing. Verbal side agreements are not applicable.
3. The menu, beverages and all other details of your event are to be finalised a minimum of 30 days prior to the date of your event and are subject to the terms and conditions described herein and at the rates agreed. The charges for all facilities and services include local taxes.
4. The guaranteed number of attendees must be communicated to the hotel no less than 14 days prior to the event. Final charges will be based on the guaranteed number of attendees or the total number served, whichever is greater.
5. Final set-up details should be arranged 20 days in advance of your event. The table layout and setup, including the shape of tables in accordance to the number of guests must be confirmed by the hotel. The hotel will decide and confirm if the layout of the tables is practical for the operation and service and on scale of the venue space.
6. There is a noise level constraint for all outdoor venues from 19:00hrs until 23:00hrs. In consideration of our in-house guests, the Hotel reserves the right to control the volume level of all audio displays for all functions.
The musicians (band, dj etc.) should be informed that during the event the maximum intensity of music volume for all venues is 95dBA and the music is permitted strictly until 23:00
7. The function shall terminate at 23:00pm for all outdoor venues and at 03:00am for indoor party venues (Galaxias or Ballroom). An additional charge may be levied at the discretion of the hotel for any additional time as may be requested by the client and is only permitted for indoor/party venues.
8. The hotel reserves the right to judge acceptable levels of noise or behaviour of the client, his guests, representatives, contractors or entertainers. The client must ensure compliance with the hotel's directions as to noise or behaviour.
9. The Greek tradition of plate breaking during dancing, burning alcohol on the dance floor, sparklers, Chinese floating lanterns and releasing helium balloons are strictly prohibited.



THANOS HOTELS

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10. It is the client's responsibility to supply the hotel with a printed guest seating plan display, 3 days before the event. The hotel is not responsible for placing any name cards and favours on the guest tables.

11. No food or beverages of any kind, including wedding cake will be permitted to be brought into the Hotel by the client or any of the client's guests for health and safety purposes.

12. The hotel does not provide security in the function space, you are entirely responsible for all your personal property, wedding gifts, private vendor equipment. The hotel will not be liable for damage or loss of items before, during or after a function.

13. Cancellation of services ordered must be made in writing. At any time after signing the contract, cancellation charges will apply. Depending on the number of days prior to the event, cancellation charges will be as follows:

- | | |
|---|---------------------------------------|
| ▪ from 20 to 16 working days prior to the event | 30% of the total revenue of the event |
| ▪ from 15 to 10 working days prior to the event | 50% of the total revenue of the event |
| ▪ less than 10 working days prior to the event | 80% of the total revenue of the event |

14. The Hotel asks for any outside vendor services not to wear name badges in the public areas and to be dressed in an elegant manner. The Hotel is not responsible for assisting any outside vendor services. It is their responsibility to set up and remove their equipment after the completion of the event.

15. The contracted event room has been selected according to the confirmed number of guests. In the event that the actual number of guests is lower, the Hotel reserves the right to provide a smaller room suitable for the number of guests, to charge an additional room rental, or to increase the room rental accordingly.

16. Once the arrangements are finalised and signed, a pro-forma invoice is issued with all pre-booked event expenses. All these pre-booked expenses must be paid one month before the event. The final balance will depend on the final consumption by the guests.

17. The balance must be settled by the client before departure from the Hotel after the event. If such payment has not been credited to the account within the aforementioned period, the Hotel shall be entitled to ask for damages for non-performance.



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